

# TYST

## GENERAL TERMS AND CONDITIONS

VERSION 2024#2

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### TYST - GENERAL TERMS AND CONDITIONS FOR QUOTES AND ORDERS

#### VALIDITY:

Prices, exclusive of VAT, tax etc., are valid for 3 months from the preparation of the quote. Delivery at the specified price must happen within 2 months from the order, unless otherwise agreed.

#### PAYMENT TERMS:

Current month + 30 days

Where deemed relevant, we reserve the right to request prepayment or a bank guarantee.

#### SCOPE OF DELIVERY:

Please verify that quantities, board sizes, edge finishing, accessories, delivery address, etc., are correct.

It is the customer's responsibility to check that the content of the quote/order confirmation is accurate.

Corrections must be submitted in writing within 3 days of receipt. If there is any doubt about when the order confirmation was received by the customer, the deadline is counted from the date on the order confirmation.

#### DELIVERY:

EXW, Ex works Skanderborg, Incoterms® 2020

RETURN: All panels are produced to order and, therefore, cannot be returned.

#### TRANSFER OF RISK AND LIABILITY FOR DEFECTS:

The responsibility of the goods passes to the customer upon delivery, usually Ex Works.

Before installation, the buyer must ensure that unwanted variations in color and size do not occur. In case of errors or defects, TYST's obligation is limited to delivering a correctly repaired or new part to the customer.